

SW-20445A-09-0077  
W-02450A-09-0081  
W-20446A-09-0080  
W-01732A-09-0079  
W-02451A-09-0078  
W-01212A-09-0082

**ORIGINAL**  
**ARIZONA CORPORATION COMMIS**  
**UTILITY COMPLAINT FORM**



0000103284

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009      83900

Date: 12/21/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **Judy F. & Elmer**

**Hengel**

Account Name:      Judy F. & Elmer Hengel

Home: [REDACTED]

Street:      [REDACTED]

Work:

City:      Maricopa

CBR:

State:      AZ      Zip: 85238

is:

Utility Company:      **Global Water-Santa Cruz Water Company**

Division:      Water

Contact Name:      [REDACTED]

Contact Phone:      [REDACTED]

Nature of Complaint:

\*\*\*\*\*Docket No's SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082\*\*\*\*\*

REFERENCE: Global Water-Santa Cruz Water Company

To: Arizona Corporation Commission  
Utilities Division  
1200 W. Washington St.  
Phoenix, AZ 85007-2996

From: Judy F. Hengel & Elmer Hengel  
[REDACTED]  
Maricopa, AZ 85238

Docket: SW-20445A-09-0077  
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AZ CORP COMMISSION  
DOCKET CONTROL

2009 DEC 23 A 9:56

RECEIVED

In the matter of the above docket numbers, I the undersigned a resident of Maricopa, AZ. Pinal Cty, do oppose the proposed increases from Global Water.

The proposed increase will have a financial impact on my budget as well as my HOA. This will only make the

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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foreclosures situation worse in the area.

The increases do not propose improvements to service, quality of water. Is this for profit only?

Our home value is way down. I cannot refinance my home because of the Low value.

Judy F. Hengel  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

\*\*\*\*\*Docket No's SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082

REFERENCE: Global Water-Santa Cruz Water Company

Noted and filed in Docket Numbers by Trish Meeter

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\*End of Comments\*

**Date Completed:** 12/21/2009

**Opinion No.** 2009 - 83900

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